## Technical and Online Support

### College of Nursing > Technical and Online Support

<table>
<thead>
<tr>
<th>If you need help with ...</th>
<th>Contact</th>
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</table>
| • USF Health email account  
 • Computer Lab  
 • Listservs  
 • Classrooms AV  
 • Configuring your computer to connect wirelessly at the College of Nursing | **USF Health IS**  
 **HOURS:** Mon-Fri 8-5  
 **PHONE:** 813-974-6288 |

**Classroom AV Support:**
- • Mon-Thu, 8am-10pm  
- • Fridays, 8am-5pm  
- • Phone: 813-974-4357  
**EMAIL:** support@health.usf.edu  
**LOCATION:** Walk-up Window - FOB 2nd Floor  
**WEBSITE:** [http://health.usf.edu/is/](http://health.usf.edu/is/)

### Accounts & Access

- • To request USF Health account, [click here](http://health.usf.edu/is/)  
- • Apply for your USF NetID in order to access Canvas. [click here](http://usf.edu/it)  
- • For Information on obtaining your USF ID card, [click here](http://usf.edu/it)

### Canvas assistance, including:

- • Exams  
- • Uploading assignments  
- • Formatting documents  
- • Viewing presentations  
- • Password issues

### USF Academic Computing

**HOURS:** Mon-Fri 8-5  
**PHONE:** 813-974-1222  
**EMAIL:** help@usf.edu  
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it)  
**After hours Canvas support:**
- • Sun-Thu until 11pm, Fri-Sat until 5pm  
- • PHONE: 813-974-1222  
- • WEBSITE: [http://usf.edu/it](http://usf.edu/it)

### Guides & Resources

- > Support Home  
- > Guides for Students  
- > Canvas Tutorials  
- > Guides for Faculty  
- > Canvas Tutorials
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<th>Library Assistance</th>
<th>Shimberg Health Sciences Library</th>
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<tr>
<td></td>
<td><strong>PHONE:</strong> 813-974-2243</td>
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<tr>
<td></td>
<td><strong>WEBSITE:</strong> <a href="http://library.hsc.usf.edu/">http://library.hsc.usf.edu/</a></td>
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