## Technical and Online Support

### College of Nursing > Technical and Online Support

<table>
<thead>
<tr>
<th>If you need help with ...</th>
<th>Contact</th>
<th>Guides &amp; Resources</th>
</tr>
</thead>
</table>
| • USF Health email account  
• Computer Lab  
• Listservs  
• Classrooms AV  
• Configuring your computer to connect wirelessly at the College of Nursing | **USF Health IS**  
**HOURS:** Mon-Fri 8-5  
**PHONE:** 813-974-6288  
**Classroom AV Support:**  
• Mon-Thu, 8am-10pm  
• Fridays, 8am-5pm  
• Phone: 813-974-4357  
**EMAIL:** support@health.usf.edu  
**LOCATION:** Walk-up Window - FOB 2nd Floor  
**WEBSITE:** [http://health.usf.edu/is/](http://health.usf.edu/is/) | > Support Home  
**Guides for Students**  
> Canvas Tutorials  
**Guides for Faculty**  
> Canvas Tutorials |

### Accounts & Access

- To request USF Health account, [click here](http://health.usf.edu/is/)
- Apply for your USF NetID in order to access Canvas, [click here](http://health.usf.edu/is/)
- For Information on obtaining your USF ID card, [click here](http://health.usf.edu/is/)

### Canvas assistance, including:

- Exams  
- Uploading assignments  
- Formatting documents  
- Viewing presentations  
- Password issues

#### Get Your Accounts and IDs

<table>
<thead>
<tr>
<th>USF Academic Computing</th>
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| **HOURS:** Mon-Fri 8-5  
**PHONE:** 813-974-1222  
**EMAIL:** help@usf.edu  
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it) |

<table>
<thead>
<tr>
<th>After hours Canvas support:</th>
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| **HOURS:** Sun-Thu until 11pm, Fri-Sat until 5pm  
**PHONE:** 813-974-1222  
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it) |
<table>
<thead>
<tr>
<th>Library Assistance</th>
<th>Shimberg Health Sciences Library</th>
</tr>
</thead>
<tbody>
<tr>
<td>PHONE: 813-974-2243</td>
<td>WEBSITE: <a href="http://library.hsc.usf.edu/">http://library.hsc.usf.edu/</a></td>
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