## Technical and Online Support

### College of Nursing > Technical and Online Support

<table>
<thead>
<tr>
<th>If you need help with ...</th>
<th>Contact</th>
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| • USF Health email account  
• Computer Lab  
• Listservs  
• Classrooms AV  
• Configuring your computer to connect wirelessly at the College of Nursing | **USF Health IS**  
**HOURS:** Mon-Fri 8-5  
**PHONE:** 813-974-6288 |
|  | **Classroom AV Support:**  
• Mon-Thu, 8am-10pm  
• Fridays, 8am-5pm  
• Phone: 813-974-4357 |
|  | **EMAIL:** support@health.usf.edu  
**LOCATION:** Walk-up Window - FOB 2nd Floor  
**WEBSITE:** [http://health.usf.edu/is/](http://health.usf.edu/is/) |

### Accounts & Access

| To request USF Health account, click here  
| Apply for your USF NetID in order to access Canvas. click here  
| For Information on obtaining your USF ID card, click here |

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<tr>
<th>Get Your Accounts and IDs</th>
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### Canvas assistance, including:

| Exams  
| Uploading assignments  
| Formatting documents  
| Viewing presentations  
| Password issues |

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<tr>
<th><strong>USF Academic Computing</strong></th>
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| **HOURS:** Mon-Fri 8-5  
**PHONE:** 813-974-1222 |
| **EMAIL:** help@usf.edu  
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it) |

| After hours Canvas support:  
**HOURS:** Sun-Thu until 11pm, Fri-Sat until 5pm  
**PHONE:** 813-974-1222  
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it) |

### Guides & Resources

| > Support Home  
| Guides for Students  
| Guides for Faculty  
| > Canvas Tutorials |

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<thead>
<tr>
<th>Library Assistance</th>
<th>Shimberg Health Sciences Library</th>
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<tr>
<td>PHONE: 813-974-2243</td>
<td>WEBSITE: <a href="http://library.hsc.usf.edu/">http://library.hsc.usf.edu/</a></td>
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