# Technical and Online Support

## College of Nursing > Technical and Online Support

<table>
<thead>
<tr>
<th>If you need help with ...</th>
<th>Contact</th>
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<tbody>
<tr>
<td>• Microsoft Teams</td>
<td>USF IT</td>
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<tr>
<td>• Computer Lab</td>
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<td>• Listserv</td>
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<tr>
<td>• Classrooms AV</td>
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<tr>
<td>• Configuring your computer to connect wireless at the College of Nursing</td>
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<tr>
<td><strong>HOURS:</strong> Mon-Fri 8-5</td>
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<tr>
<td><strong>PHONE:</strong> 813-974-4357</td>
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**Classroom AV Support:**
- Mon-Thu, 7:30am-9:30pm
- Fridays, 8am-4pm
- Phone: 813-974-4357

**EMAIL:** help@usf.edu

**Chat:** ITChat.usf.edu

**LOCATION:** Help Desk at the WELL Lobby

**WEBSITE:** [http://usf.edu/it](http://usf.edu/it)

## Accounts & Access

- **Apply for your USF NetID in order to access Canvas.** [click here](#)
- **For Information on obtaining your USF ID card,** [click here](#)

**Get Your Accounts and IDs**

## Canvas assistance, including:

- Exams
- Uploading assignments
- Formatting documents
- Viewing presentations
- Canvas Password issues

## USF Academic Computing

**HOURS:** Mon-Fri 7am-11pm

**PHONE:** 813-974-1222

**EMAIL:** help@usf.edu

**WEBSITE:** [http://usf.edu/it](http://usf.edu/it)

**Weekends hours Canvas support:**
- Saturday 10am - 6pm
- Sunday noon - 11pm

**PHONE:** 813-974-1222

**WEBSITE:** [http://usf.edu/it](http://usf.edu/it)

### Guides & Resources

- > Support Home
- Guides for Students
- Guides for Faculty
- > Canvas Tutorials
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<th>Library Assistance</th>
<th>Shimberg Health Sciences Library</th>
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<tr>
<td></td>
<td>PHONE: 813-974-2243</td>
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<tr>
<td></td>
<td>WEBSITE: <a href="http://library.hsc.usf.edu/">http://library.hsc.usf.edu/</a></td>
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