# Technical and Online Support

**College of Nursing > Technical and Online Support**

## If you need help with ...

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<th>Help with</th>
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<td>Microsoft Teams</td>
<td><strong>USF IT</strong></td>
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<td>Computer Lab</td>
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<td>Listservs</td>
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<td>Classrooms AV</td>
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<td>Configuring your computer to connect wireless at the College of Nursing</td>
<td><strong>USF IT</strong></td>
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**USF IT**
- **HOURS:** Mon-Fri 8-5
- **PHONE:** 813-974-4357

**Classroom AV Support**:
- **Mon-Thu,** 7:30am-9:30pm
- **Fridays,** 8am-4pm
- **Phone:** 813-974-4357

**EMAIL:** help@usf.edu
**Chat:** ITChat.usf.edu
**LOCATION:** Help Desk at the WELL Lobby
**WEBSITE:** [http://usf.edu/it](http://usf.edu/it)

## Accounts & Access

- Apply for your USF NetID in order to access Canvas. [click here](http://usf.edu/it)
- For Information on obtaining your USF ID card, [click here](http://usf.edu/it)

**Get Your Accounts and IDs**

## Canvas assistance, including:

- Exams
- Uploading assignments
- Formatting documents
- Viewing presentations
- Canvas Password issues

**USF Academic Computing**
- **HOURS:** Mon-Fri 7am-11pm
- **PHONE:** 813-974-1222
- **EMAIL:** help@usf.edu
- **WEBSITE:** [http://usf.edu/it](http://usf.edu/it)

**Weekends hours Canvas support:**
- **HOURS:**
  - Saturday 10am - 6pm
  - Sunday noon - 11pm
- **PHONE:** 813-974-1222
- **WEBSITE:** [http://usf.edu/it](http://usf.edu/it)
<table>
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<tr>
<th>Library Assistance</th>
<th>Shimberg Health Sciences Library</th>
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<tr>
<td>PHONE: 813-974-2243</td>
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<td>WEBSITE: <a href="http://library.hsc.usf.edu/">http://library.hsc.usf.edu/</a></td>
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