

Technical and Online Support

College of Nursing > Technical and Online Support

If you need help with ...	Contact	Guides & Resources
<p>Online Course Assistance</p> <p>If you need assistance with Implementing the following in your online course please utilize the request form below to reach out to a member of the Educational Design and Technology team for assistance:</p> <ul style="list-style-type: none"> • Blackboard Collaborate Ultra • Microsoft Teams • Audio Recording/Presentation Support • Canvas Support (Course Settings, Files, Face to Face Conversion) <p>Faculty Service Request Form: https://usf.az1.qualtrics.com/jfe/form/SV_8ljD3SQbmznYoXr</p> <p>For Assistance in the following items please contact USF IT (right column information)</p> <ul style="list-style-type: none"> • Microsoft Teams • Computer Lab • Listservs • Classrooms AV • Configuring your computer to connect wireless at the College of Nursing 	<p>USF IT</p> <hr/> <p>HOURS: Mon-Fri 9am-5pm</p> <p>PHONE: 813-974-4357</p> <hr/> <p><i>Classroom AV Support:</i></p> <ul style="list-style-type: none"> • Mon-Fri, 9am-5pm • Phone: 813-974-4357 <hr/> <p>EMAIL: help@usf.edu</p> <p>Chat: ITChat.usf.edu</p> <p>LOCATION: Help Desk at the WELL Lobby</p> <p>WEBSITE: http://usf.edu/it</p>	<p>Guides & Resources</p> <p>> Support Home</p> <p>Guides for Students</p> <p>> Canvas Tutorials</p> <p>Guides for Faculty</p> <p>> Canvas Tutorials</p> <p>> Teaching & Learning Pedagogy</p> <p>> Teams</p>
<p>USF Microsoft Teams support page USF IT Website</p> <p>EDT has moved all Teams trainings to the Microsoft Teams Resources for Faculty webpage.</p>	<p>Phone: 813-974-4357</p> <p>Email: help@usf.edu</p>	
<p>Canvas Portal Support (click Here)</p>		
<p>Accounts & Access</p> <ul style="list-style-type: none"> • Apply for your USF NetID in order to access Canvas. click here • For Information on obtaining your USF ID card, click here 	<p>Get Your Accounts and IDs</p>	
<p>Canvas assistance, including:</p> <ul style="list-style-type: none"> • Exams • Uploading assignments • Formatting documents • Viewing presentations • Canvas Password issues 	<p>USF Academic Computing</p> <hr/> <p>HOURS: Mon-Fri 9am-5pm</p> <p>PHONE: 813-974-1222</p> <p>EMAIL: help@usf.edu</p> <p>WEBSITE: http://usf.edu/it</p>	

Library Assistance

**Shimberg
Health
Sciences
Library**

PHONE: 813-
974-2243

WEBSITE: [http://
library.hsc.usf.
edu/](http://library.hsc.usf.edu/)